Support at Home Pricing Schedule

Support at Home Program – Your Care Your Way

At WCSS, we help you stay safe, well and independent at home – with compassionate support tailored to your lifestyle. Whether it's helping around the house or specialised clinical care, we're here for you.

Everyday Living Services

Practical assistance to help keep your home safe and manageable, from cleaning and shopping to gardening, minor repairs, and meal preparation and delivery.

Types of Services	Unit	Monday to Friday	Saturday	Sunday	Public Holiday
Domestic Assistance, *general house cleaning*	Hour	$120.00	$125.00	$175.00	$220.00
Shopping Assistance	Hour	$120.00	$125.00	$175.00	$220.00
Home Maintenance and Repairs (External Service)	Hour	Quoted price			
Gardening (External Service)	Hour	Quoted price			
Meal Preparation	Hour	$120.00	$125.00	$175.00	$220.00
Meal Delivery (External Service)	Meal	Quoted price			

Independence and Wellbeing Services

We provide support to help you maintain independence, stay active and connected in your community. This includes services such as showering, dressing, grooming, medication, and social connection. We also offer respite care for carers and can help with Assistive Technology and Home Modifications to keep your home safe and comfortable.

Types of Services	Unit	Monday to Friday	Saturday	Sunday	Public Holiday
Personal Care	Hour	$120.00	$125.00	$175.00	$220.00
Social Support and Community Engagement	Hour	$120.00	$125.00	$175.00	$220.00
Respite	Hour	$120.00	$125.00	$175.00	$220.00
Remedial Massage	Hour	Quoted Price			
Direct Transport. A travel premium will be added to the service rate when the caregiver provides transport services		< 10km $20.00		51km – 100km $135.00	
		11 – 25km $40.00		101 – 150km $170.00	
		26 – 50km $75.00		>150km As Quoted	
Indirect Transport *(taxi or rideshare service vouchers)*	Trip	Quoted price			

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Assistive Technology	Quote + 10% of the quoted cost or up to $500 (whichever is lower)
Home Modifications	Quote + 15% of the quoted cost or up to $1,500 (whichever is lower)

Clinical Services

Qualified nurses and allied health professionals help manage medical conditions and improve your overall health and wellbeing, tailored to your individual needs. From wound care and medication support to physiotherapy, podiatry, and post-hospital recovery, we'll help you stay active, independent, and well.

Nursing Care

Types of Services	Unit	Monday to Friday	Saturday	Sunday	Public Holiday
Registered Nurse	Hour	$180.00	$225.00	$315.00	$360.00
	30 min	$100.00			$200.00
Enrolled Nurse	Hour	$140.00	$175.00	$245.00	$280.00
	30 min	$90.00			$180.00

Allied Health and Other Therapeutic Services

Types of Services	Unit	Monday to Friday	Saturday	Sunday	Public Holiday
Allied Health Therapy Assistant	Hour	Quoted price			
Counsellor or Psychotherapist	Hour	Quoted price			
Dietitian or Nutritionist	Hour	Quoted price			
Exercise Physiologist	Hour	Quoted price			
Occupational Therapist	Hour	Quoted price			
Physiotherapist	Hour	Quoted price			
Podiatrist	Hour	Quoted price			
Psychologist	Hour	Quoted price			
Social worker	Hour	Quoted price			
Speech Pathologist	Hour	Quoted price			
Therapeutic Services for Independent Living	Hour	Quoted price			

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Care Management

Care Management applies to all participants in the Support at Home program. At WCSS, you'll be assigned your own Care Partner – a dedicated advocate who together will create a tailored plan that supports your wellbeing and helps you achieve your goals.

Types of Services	Unit	Monday to Friday	Saturday	Sunday	Public Holiday
Care Management (Billed in 15min increments)	Hour	$145.00	$170.00	$200.00	$270.00
Restorative /End of life Pathway Care Management	Hour	$180.00	$190.00	$230.00	$300.00

We Care Staffing Solutions - Terms and Conditions for Fee Schedule

- Pricing Schedule as of 1st July 2026 and may change over time.
- Pricing applies for Support at Home Services and only includes prices for common services.
- Prices quoted are GST exclusive.
- Prices quoted on minimum service duration of 1 hour and then charged thereafter in 15-minute increments calculated at the hourly rate.
- Transport (direct & indirect) is charged based on a trip basis (one-way) and meal delivery per meal delivered.
- The prices shown in the table are representative of prices for services delivered across metropolitan. Prices may be different in the rural and remote areas - prices as quoted.
- Cancellations must be made at least 24 hours before the service starts, the length of pre-booked service will be charged.
- Prices listed apply to services delivered within standard business hours (9.00am-5.00pm).
- Where services are delivered by an external provider, a 10% administration *(wrap-around)* fee will apply to the total cost of the service.
- We do not charge exit fees
- Private services are available if you're waiting for government funding or want extra support beyond your package. Access support immediately on a fee-for-service basis with no government assessment required

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